



# Lessons I learned in leveraging AI+ML for 5G/6G systems

Sharad Agarwal

ANRW 2024 Keynote



# three lessons

- **L1:** leverage cloud scale to overcome limitations of deployed network protocols & use AI+ML to manage that massive scale
- **L2:** custom learning algorithms can take you far, but are harder to deploy than off-the-shelf AI+ML algorithms
- **L3:** reduce risk from AI hallucinations with careful system design

# outline

- cloudification of telecom infra
  - why is it really happening?
  - what are the interesting challenges?
- improving the performance & reliability of cloudified telecom infra
  - high throughput: TIPSY in ACM SIGCOMM 2022
  - low latency: PAINTER in ACM SIGCOMM 2023
  - high reliability: LLEXUS in ACM SIGOPS OSR 2024

# what is happening in the telecom industry?

a confluence of trends behind 5G/6G  
that is driving a renewed push for  
enabling new revenue &  
reducing expenditure



# new radios enable new capabilities & revenue models

Home > Press releases > Ericsson and du reach 16.7 Gbps download speed on 5G Standalone with 10 aggregated carriers

## Ericsson and du reach 16.7 Gbps download speed on 5G Standalone v 10 aggregated carriers

Available in English [日本語](#) [简体中文](#) [繁體中文](#) [العربية](#)

- Ericsson and du tested 10 carriers per sector on a live 5G network, achieving up to 16.7 G aggregated downlink speed.
- Implementation is based on 5G standalone (SA) New Radio-Dual Connectivity (NR-DC) aggregation technologies
- The trial opens the doors for differentiated Fixed Wireless Access experiences, and new use cases for AR/VR and cloud gaming in the United Arab Emirates.

PRESS RELEASE | MAR 25, 2024

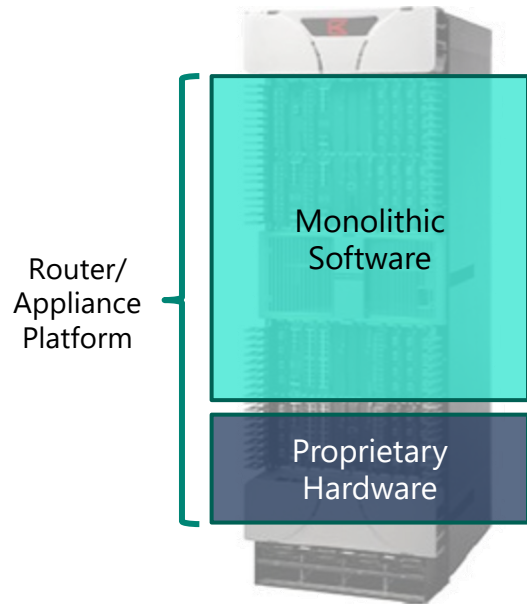


## 5G Advanced Flexible Production Line Features High Reliability and Ultra-Low Latency

📅 November 14, 2023

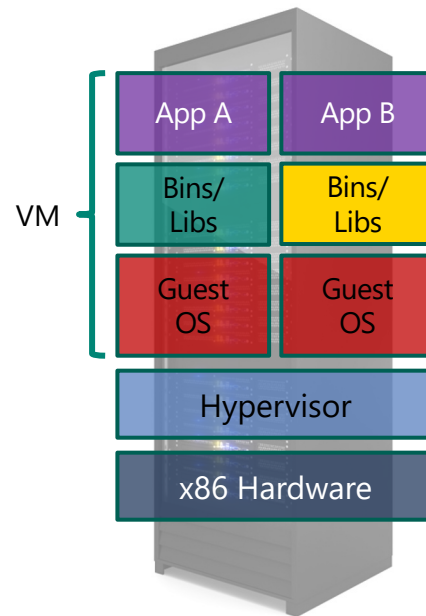
At Great Wall Motor's factory in Baoding, Hebei, China 5G-Advanced equipment is being used in the car roof production line. Traditional industrial control relies on

# evolution of network functions in telecom infra ([link](#))



**physical network functions**

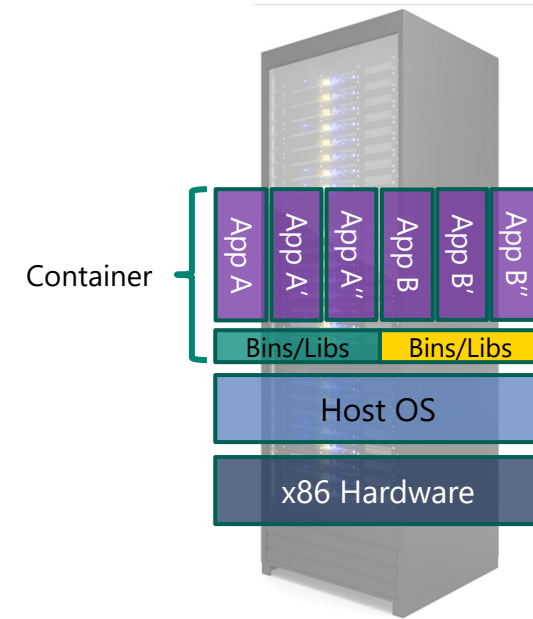
→2012



**virtual network functions**

2012 → 2018

**“Virtualization 1.0”**



**cloud native functions**

2019→

**“Virtualization 2.0”**

# motivation for NF virtualization – ETSI 2012 ([link](#))

reduced equipment costs

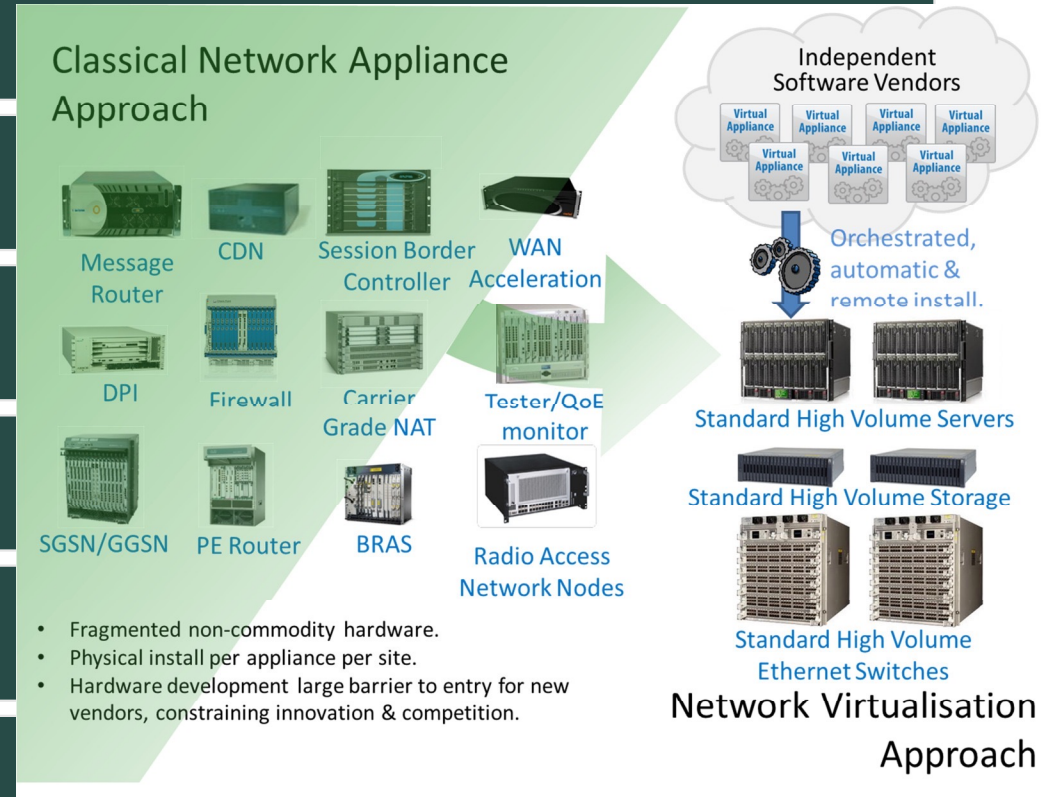
reduced power consumption

economies of scale of IT industry

time-to-market from HW dev to SW dev

multi-tenancy, scale up/down

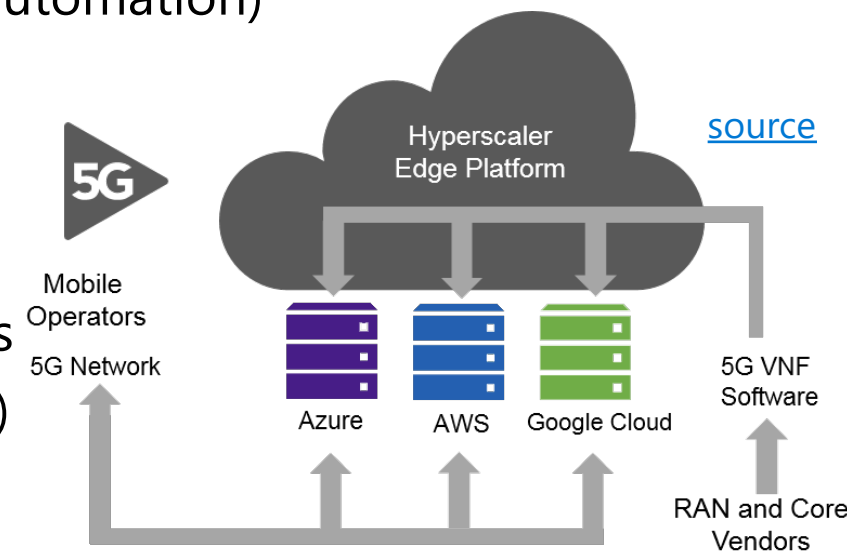
open ecosystems



CAPEX heavy → OPEX efficient  
closed, locked-in solutions → open-source innovation

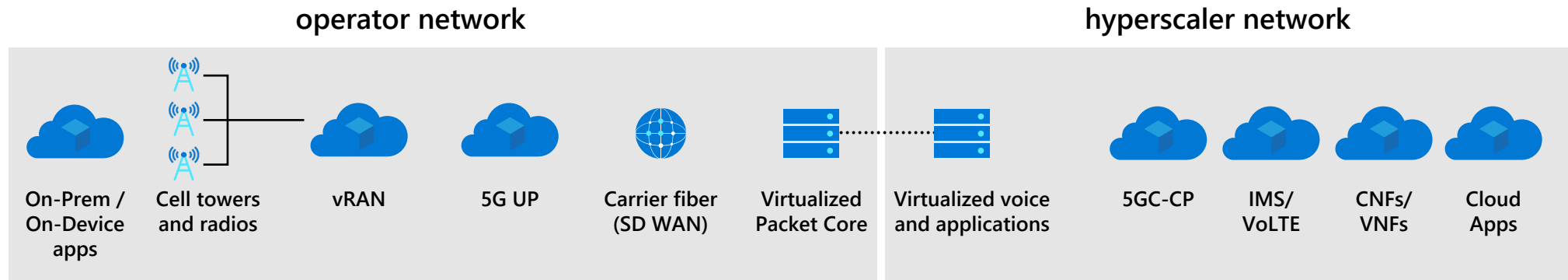
# summary: what is happening in the telecom industry?

- innovations have been standardized & now available
- new radios, frequencies, protocol improvements
  - high bandwidth (10-20Gbps)
  - low latency (~1ms)
  - private deployments for mission critical apps (e.g., factory automation)
- telco infra has converted from HW to SW
  - cloud-based stack across telco edges & hyperscaler DCs
  - leverage economies of scale in commodity compute servers
  - ease of future upgrades (5G NF → 6G NF and faster servers)
  - promise of AI & ML in cloud for analytics





# what a telecom network on a hyperscaler looks like



AT&T to run its mobile network on Microsoft's Azure for Operators cloud, deliver efficient 5G services at scale

Microsoft to acquire AT&T's Network Cloud technology as operators increase competitive advantage through streamlining service differentiation

NEWS PROVIDED BY  
**Microsoft Corp.** →  
 Jun 30, 2021, 10:35 ET

**5G Core Software as a Service: speed, ease, agility**

SaaS 5G SA Mobile Core

VPN to AWS and then out to the internet.

Nokia Core TV series #14: Nokia 5G Core Software as a Service in practice



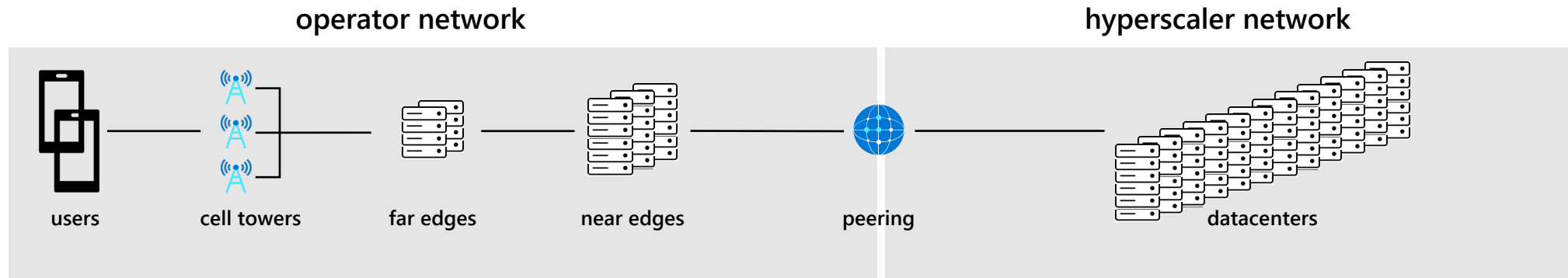
[Download release \(PDF\)](#)

**Microsoft's Azure for Operators cloud, deliver efficient 5G services at scale**

DALLAS and REDMOND, Wash., June 30, 2021 /PRNewswire/ — Microsoft and AT&T announced a strategic alliance provides a path for all of AT&T's mobile network

technology and talent to help operators achieve more efficient and streamlined operations through streamlined operations and service differentiation

# what a telecom network on a hyperscaler looks like



- introduces significant pressure on existing cloud metrics
  - bandwidth:  $O(10\text{Gbps}/\text{user})$  hitting cloud services
  - latency:  $O(1\text{ms})$  over-the-air compared to WAN latencies & routing inefficiency
  - reliability: going from 99.5 enterprise grade  $\rightarrow$  99.999 carrier grade availability

# outline

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- improving the performance & reliability of cloudified telecom infra
  - high throughput: TIPSY in ACM SIGCOMM 2022
  - low latency: PAINTER in ACM SIGCOMM 2023
  - high reliability: LLEXUS in ACM SIGOPS OSR 2024



# TIPSY: Predicting where traffic will ingress a WAN

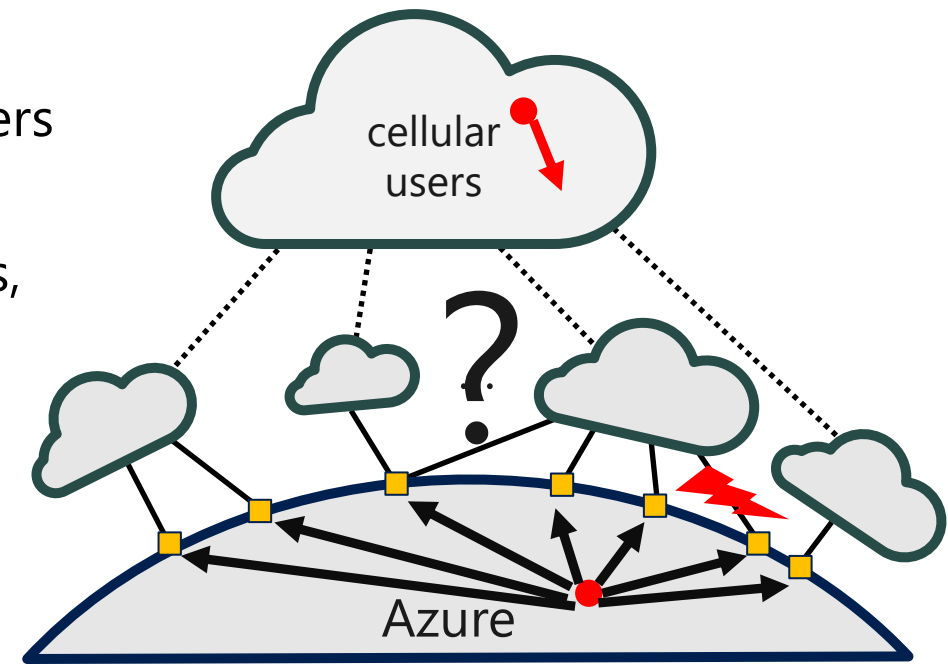
ACM SIGCOMM 2022

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Ryan Beckett  
Chuanji Zhang  
Irena Atov  
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# users with high BW overwhelm cloud peering links

- biggest peering links are 100G or 400G
  - at 10G/user, only 10-40 users can overwhelm a peering link
- many examples from post-mortem analysis
  - e.g., image & video uploads from certain phones overwhelmed 100G ingress in Europe
- core problems
  - small numbers of users cause traffic drops for many users
  - BGP is not capacity & congestion aware
  - no control & visibility over how others select our routes, which makes traffic ingress appear non-deterministic
  - egress control such as Espresso not widely used
- opportunity
  - spare capacity at other peering links



# Microsoft global network

● Available region    ⚙️ Announced region    ◊ Availability zones



60+

Azure regions

300+

Datacenters

4000+

AS peers

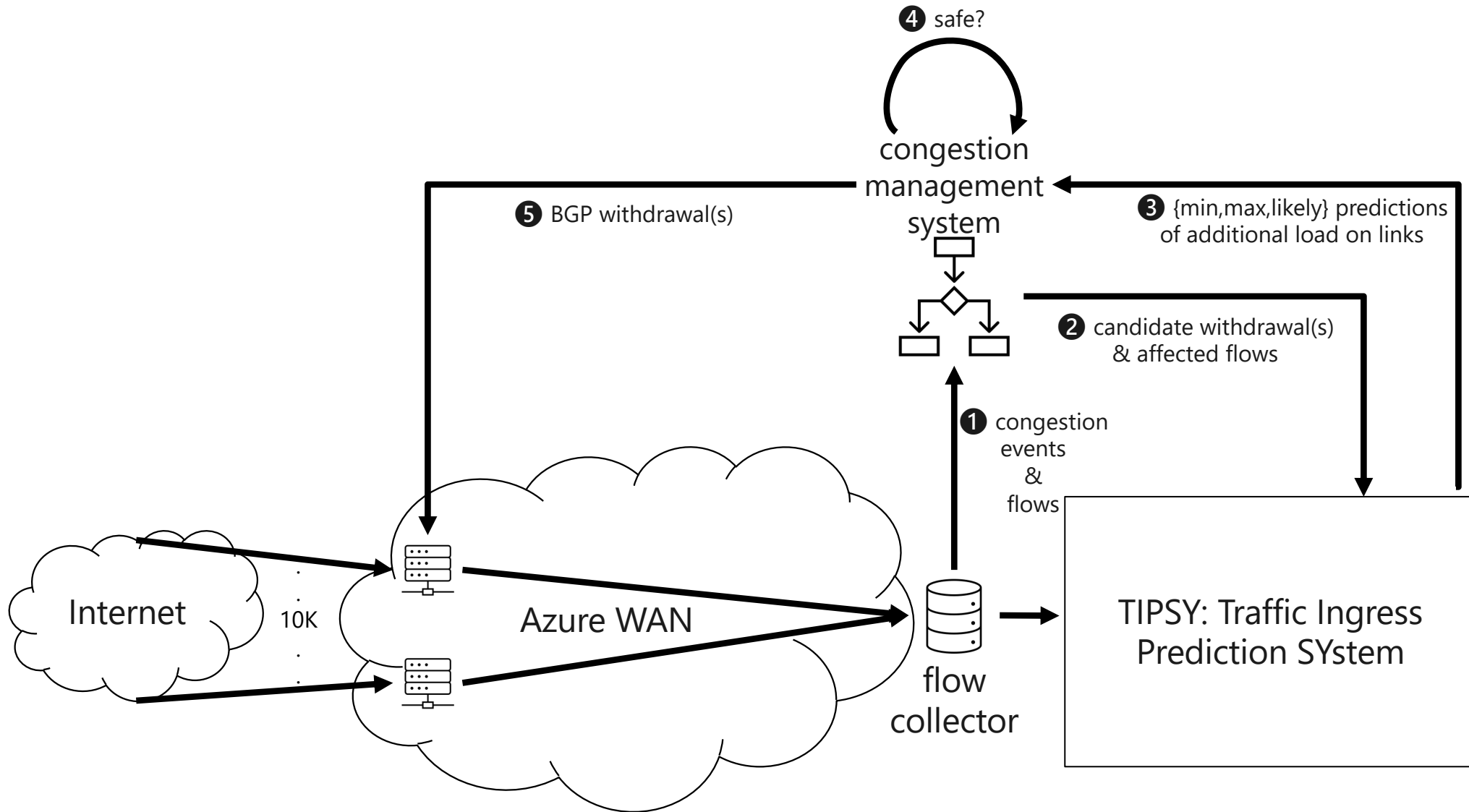
190

PoPs

175K

miles lit fiber

# TIPSY: shift ingress traffic with predictive withdrawals



# ensemble of statistical classification models

- predictive algorithm
  - given  $O(10K)$  peering links for a WAN
  - for a given traffic flow that enters the WAN
  - produce the top  $k$  predicted links most likely to receive flow
- input to train model
  - sampled flow data + annotations (source AS & location, destination location & type)
  - list of peering interfaces & metadata
- supervised learning with custom models
  - historical model: weighted average cache of prior traffic
  - geographic model: Haversine formula for distance
- combined into ensemble, with different feature sets

**L1:** leverage cloud scale to overcome limitations of deployed network protocols & use AI+ML to manage that massive scale

**L2:** custom learning algorithms can take you far, but are harder to deploy than off-the-shelf AI+ML algorithms



# summary: we learn a way out of BW bottlenecks

- the core of the Internet has relied on statistical multiplexing
  - but this assumption is at risk: new radio promises 10-20 Gbps
  - typical peering links on the Internet tend to be 10G/100G, with max of 400G
- we built TIPSy, a learning system for Azure WAN
  - accuracy is 76.4%-97.9% & demonstrated on incidents with mobile users & telco traffic
  - more details in ACM SIGCOMM 2022 paper
- take-aways
  - leveraged cloud scale to avoid having to change BGP & wait eons for deployment
  - but cloud scale necessitated a learning algorithm to predict 10K classes from 1PB of data
  - biggest barrier to adoption was product engineering to own this custom algorithm
  - \$1¼M/year in compute was not a fundamental barrier



# **PAINTER: Ingress traffic engineering & routing for enterprise cloud networks**

ACM SIGCOMM 2023

Thomas Koch  
Shuyue Yu  
Sharad Agarwal  
Ethan Katz-Bassett  
Ryan Beckett



# private 5G/6G for e



PwC Global > Industries and sectors > Techno

## Smart Manu

The modern factory is already machines and robots are equ connected to high-powered a performance, manage produc orchestrate all the activities o

By eliminating the need for w high-speed manufacturing en flexibility. And the sheer richn have the capacity to maintain either wired or previous wirel just about anything.



Factory of the future: How 5G and MEC can help transform factory ope

## Factory of the future: How 5G and MEC can transform factory operations

Author: Keith Shaw

Global supply chain disruptions—whether caused by h new technology innovations to transform their operations benefit from deploying a combination of private 5G and M

### The smart factory of the fu

Many manufacturers already deploy automation within th Industry 4.0 includes a wealth of new innovations to hel



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# 5G for Manufacturing: How companies are deploying 5G in their factories

News | 5G for Manufacturing: How companies are deploying ...

Three in four manufacturers intend to adopt private 5G networks by 2024.

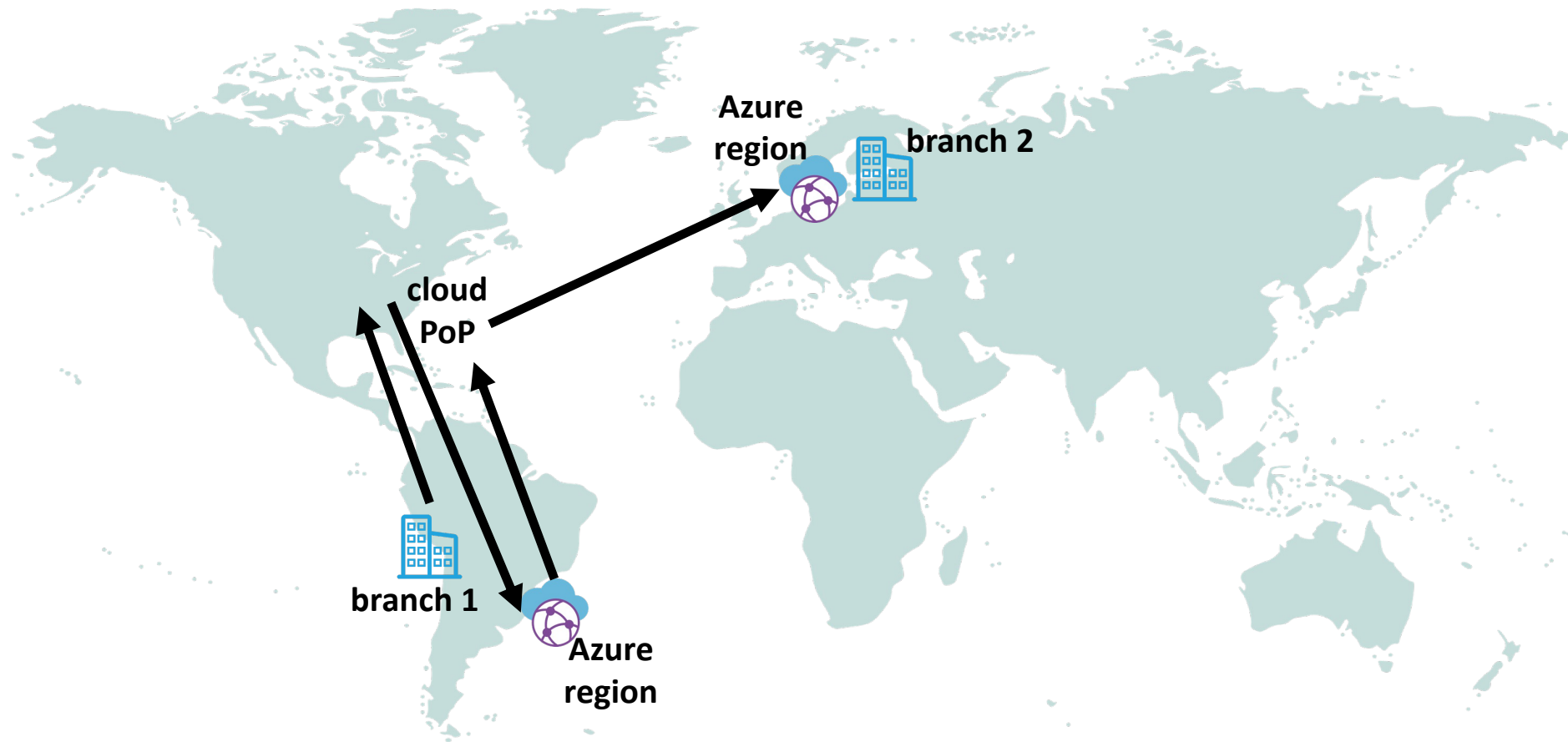
So says an international study by network management company Accedian. By comparison, 92% of manufacturing facilities today use Wi-Fi for local networks.

Explaining why interest in private 5G is at an all-time high, Accedian's Jay Stewart says that manufacturers clearly understand the impact it can have on their businesses. "Private 5G supports a wide variety of existing manufacturing applications while enabling new ones that aren't practical with Wi-Fi, Ethernet, and other technologies," he adds.

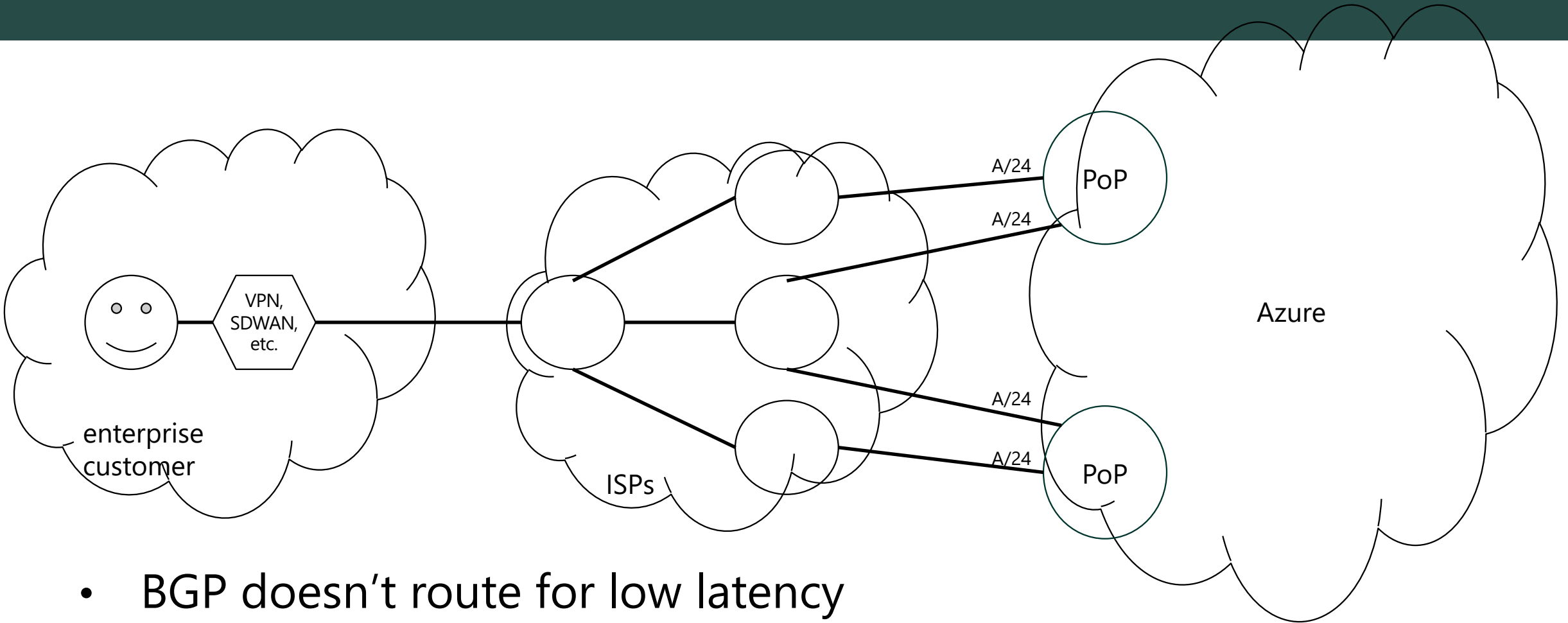
The research, which canvassed the connectivity ambitions of manufacturers in the UK, Germany, the US and Japan, identified five key factors influencing 5G deployment model decisions:

- 63% – Network Security
- 49% – Network Performance
- 49% – Speed / Simplicity of Deployment
- 45% – Application Performance
- 43% – Data Sovereignty / Privacy

# actual example of customer complaint

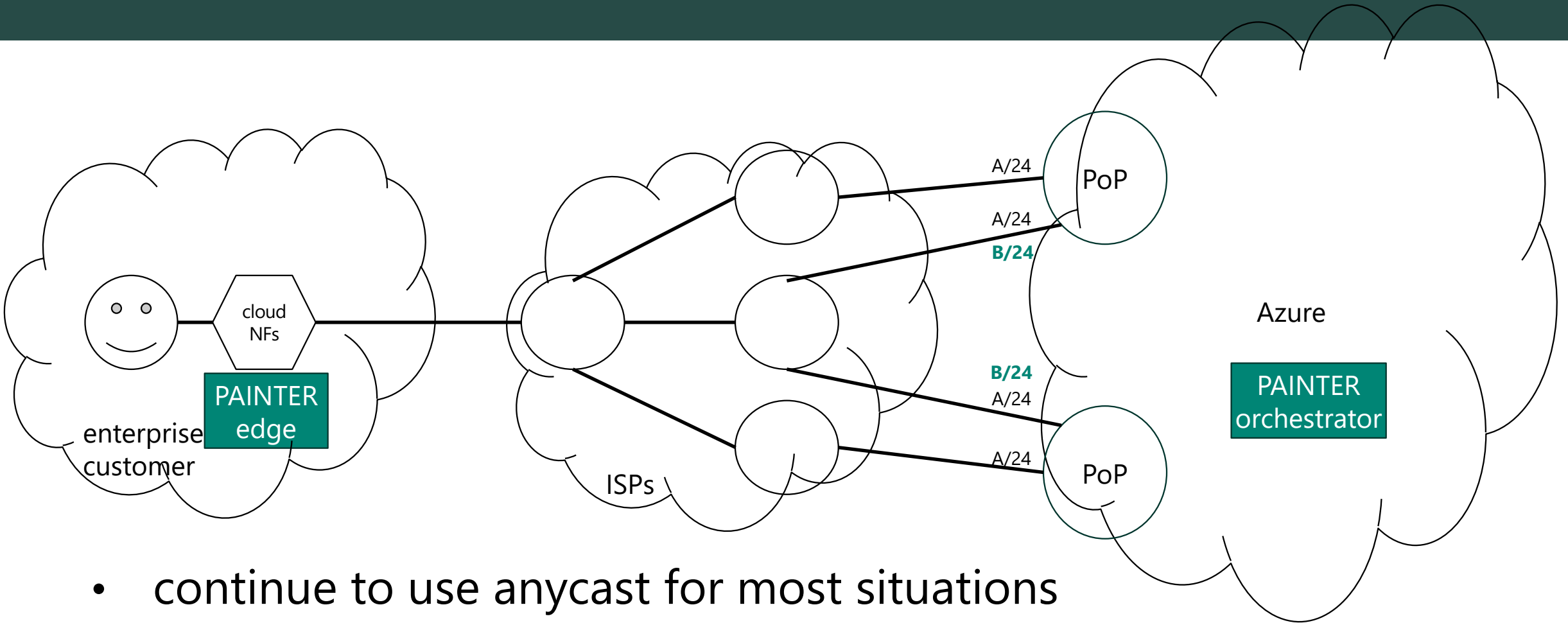


# problem: need for resiliency & low latency



- BGP doesn't route for low latency
- hence, most clouds peer in many locations and use anycast
- tends to work, but not in all cases

# PAINTER: learn the best direct paths to cloud



- continue to use anycast for most situations
- exploit large peering surface area to open up unicast paths
- learn & adjust to pick best path & limit prefix costs

# challenge: scaling to $O(10,000)$ peering connections

- $O(10K)$  prefixes is \$\$ and bloats routing tables  $\rightarrow$  prefix reuse
- how will an advertisement reach a customer?
- which advertisements overlap?
- which path is lower latency?

**Algorithm 1** Algorithm for selecting a set of prefixes to advertise

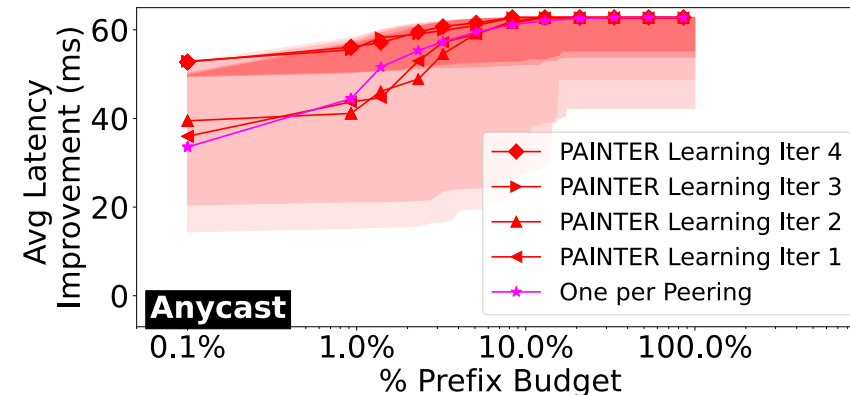
```
Input Prefix Budget  $PB$ , network state  
 $RM \leftarrow []$   
while learning do ▷ Terminate when  
   $CC \leftarrow []$   
  for  $p$  in  $\text{range}(PB)$  do  
    while True do  
      state  $\text{peering\_improvements} \leftarrow \text{get\_peering\_improvements}(p, RM, CC)$   
       $\text{ranked\_peerings} \leftarrow \text{sort\_by\_benefit}(\text{peering\_improvements})$   
       $\text{found\_peering} \leftarrow \text{False}$   
      for  $\text{next\_best\_peering}$  in  $\text{ranked\_peerings}$  do ▷ Greedy search  
         $NP \leftarrow (p, \text{next\_best\_peering})$  ▷ Proposed new prefix, peering  
        reward if  $B(NP; CC) > 0$  then ▷ Require positive benefit.  
           $\text{found\_peering} \leftarrow \text{True}$  ▷ Choose this one  
          break  
        end if  
      end for  
      if  $\text{found\_peering}$  then  
         $CC.append(NP)$   
      else  
        break  
      end if  
    end while  
  end for  
  action  $RM \leftarrow \text{execute\_advertisement}(RM, CC)$   
end while  
return  $CC$ 
```

**L1:** leverage cloud scale to overcome limitations of deployed network protocols & use AI+ML to manage that massive scale

**L2:** custom learning algorithms can take you far, but are harder to deploy than off-the-shelf AI+ML algorithms

# summary: we predict a way out of high latency paths

- WAN latencies eat up any benefit of new radio latencies
  - major new era of last mile no longer being the bottleneck
  - deployed WAN protocols haven't evolved
- we work around them by exploiting cloud scale of O(10K) peerings
  - massive scale requires learning
  - ~50ms saving in many cases, with tail savings of ~175ms
- we added complexity for efficiency
  - small number of learning iterations gets us to optimal
  - worsens understandability, maintainability, deployability
  - could have been simpler but less optimal to use off-the-shelf  $\epsilon$ -greedy RL







# LLexus: an AI agent system for incident management

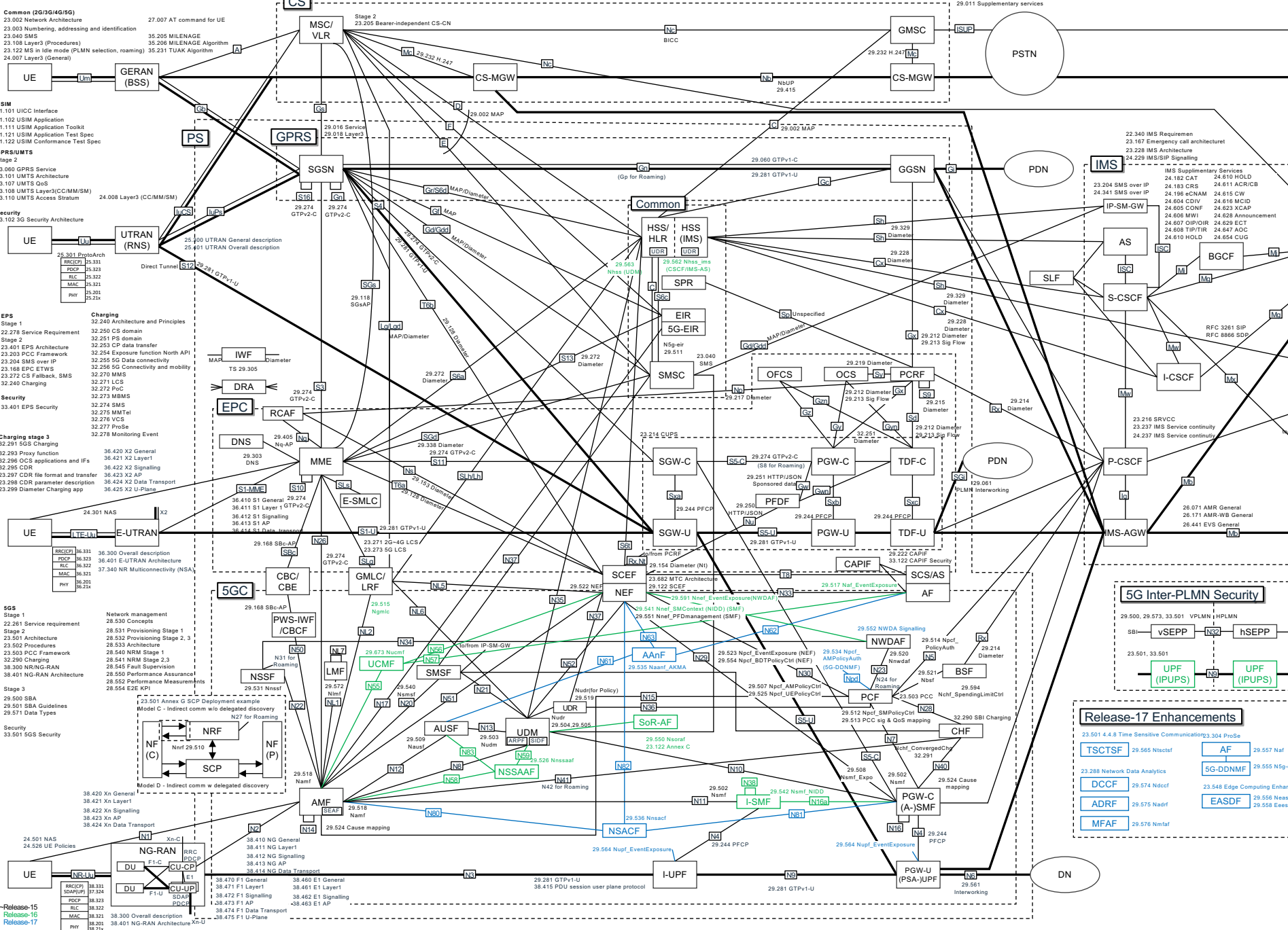
ACM SIGOPS OSR 2024

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# 3GPP Overall Architecture and Specifications

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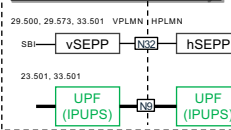
## 4G and 5G Identifier mapping

4G Identifier	5G Identifier
IMSI - International Mobile Subscriber Identity	SUPI - Subscription Permanent Identifier
NAI - Network Access Identifier	SUPI - Subscription Permanent Identifier
n/a	SUCI - Subscription Concealed Identifier
IMEI - International Mobile Equipment Identity	PEI - Permanent Equipment Identifier
GUTI - Globally Unique Temporary UE Identity	5G-GUTI - 5G Globally Unique Temporary UE Identity
APN - Access Point Name	DNN - Data Network Name
ECGI - E-UTRA Cell Global Identifier	NCGI - NR Cell Global Identifier
ECI - E-UTRA Cell Identity	NCI - NR Cell Identity
MSISDN - Mobile Station ISDN	GPSI - Generic Public Subscription Identifier
External Identifier	GPSI - Generic Public Subscription Identifier
n/a	S-NSSAI - Single-Network Slice Selection Assistance Information

## 5G Network Function Abbreviations

- Release-15**
  - 5G-EIR - 5G-Equipment Identity Register
  - AAAF - AKMA (Authentication and Key Management for Applications) Anchor Function
  - AF - Application Function
  - AMF - Access and Mobility Management Function
  - AUSF - Authentication Server Function
  - ARPF - Authentication credential Repository and Processing Function
  - BSF - Binding Support Function
  - CARPIF - Common API Framework for 3GPP northbound APIs
  - CHF - Charging Function
  - IUPF - Intermediate UPF
  - LMF - Location Management Function
  - LRF - Location Retrieval Function
  - N3IWF - Non-3GPP Interworking Function
  - NEF - Network Exposure Function
  - NRF - Network Repository Function
  - NSSF - Network Slice Selection Function
  - NWDAF - Network Data Analytics Function
  - PCF - Policy Control Function
  - SCF - Service Communication Proxy
  - SEAF - Security Anchor Function
  - SEPP - Security Edge Protection Proxy
  - SIDF - Subscription Identifier De-concealing Function
  - SMF - Session Management Function
  - SMF5 - Short Message Service Function
  - TNAP - Trusted Non-3GPP Access Point
  - TNGF - Trusted Non-3GPP Gateway Function
  - TSCTSF - Time Sensitive Communication and Time Synchronization Function
  - UDM - Unified Data Management
  - UDR - Unified Data Repository
  - UDSF - Unstructured Data Storage Function
  - UPF - User Plane Function
- Release-16**
  - IUPUS - Inter-PLMN UP Security
  - ISMF - Intermediate SMF
  - NSSAAF - Network Slice-specific and SNPN Authentication and Authorization Function
  - UCMF - UE radio Capability Management Function
  - SoR-AF - Steering of Roaming Application Function
- Release-17**
  - 5G-DNNMF - 5G Direct Discovery Name Management Function
  - ADRF - Analytics Data Repository Function
  - EASDF - Edge Application Server Discovery Function
  - MFAF - Messaging Framework Adaptor Function
  - DCCF - Data Collection Coordination Function
  - NSACF - Network Slice Admission Control Function
  - TSCTSF - Time Sensitive Communication and Time Synchronization Function

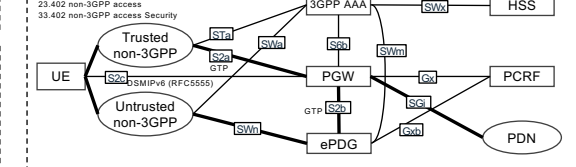
## 5G Inter-PLMN Security



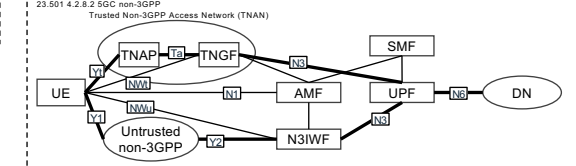
## Release-17 Enhancements

TSCTSF	29.565 Ntsctsf	AF	29.557 Naf
DCCF	29.574 Ndcf	5G-DDNMF	29.555 N5g-ddnmf
ADRF	29.575 Ndrf	EASDF	29.556 Neasdf
MFAF	29.576 Nmfa		

## EPC non-3GPP Access



## 5GC non-3GPP Access

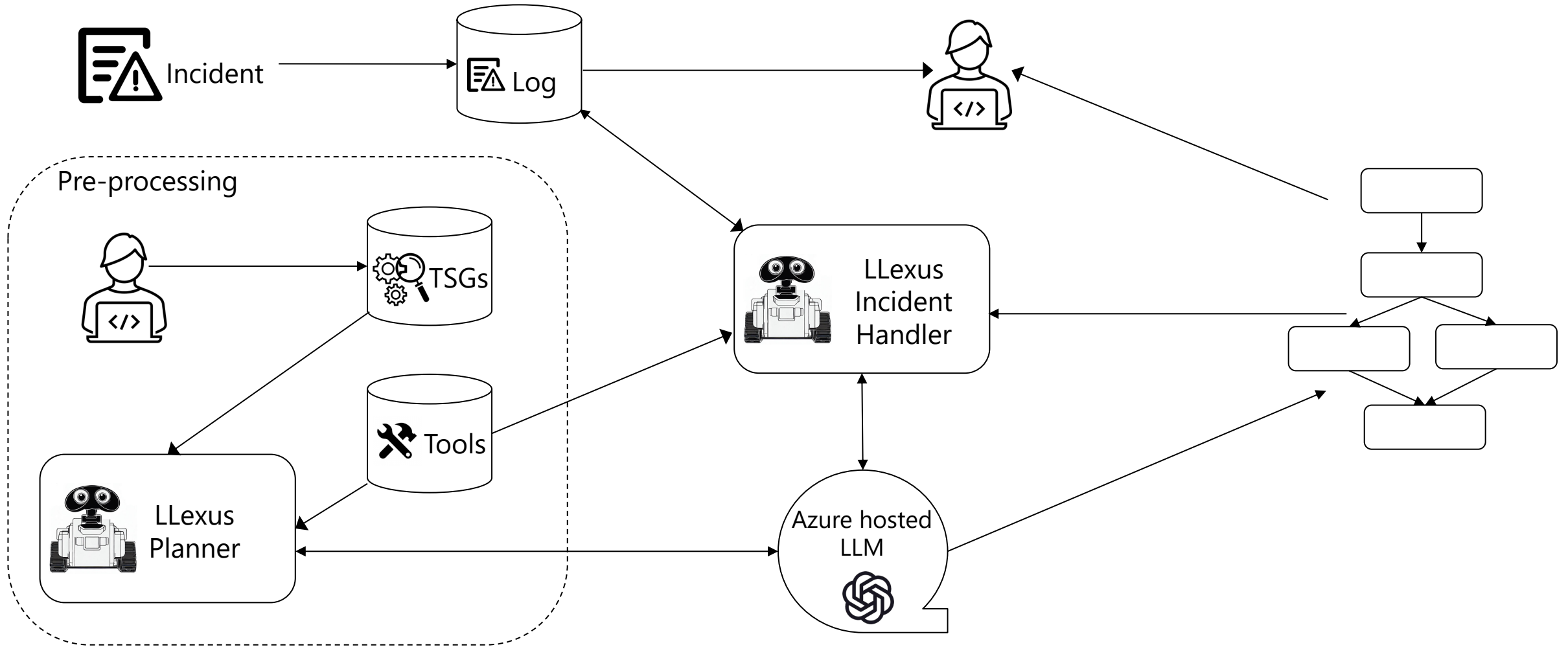


-Release-15  
 Release-16  
 Release-17

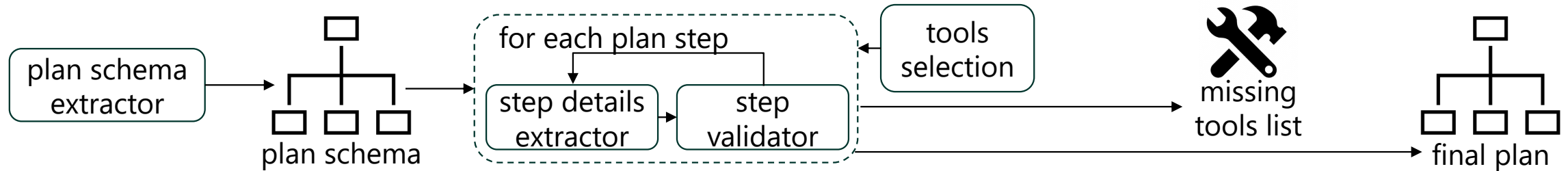
# what happens when a 5G NF has a failure?

- SRE (site reliability engineer) follows a TSG (troubleshooting guide)
- TSGs are long, with many laborious steps & actions
  - e.g., link went down
  - switch down? server down? server load too high? physical port too hot? fan RPM? syslogs? metrics? dirty power? is link flapping?
- TSGs are continually evolving as product evolves
  - and new causes and/or behaviors are discovered & documented
- immense pressure to maintain 99.999% availability

# LLexus automates TSG execution using AI agents



# design to limit hallucinations



- iterative plan generation (high level plan, then focus on each step)
  - each call to LLM is a smaller task, with more limited scope for hallucinations
  - validation rules to check output of each LLM call
- pre-generate plan, instead of doing it at incident occurrence
  - allow human audits to catch any hallucinations when TSG is updated
- use existing tools (e.g., tool for "show interface status")
  - far safer than giving an LLM unfettered access to ssh on a network device
- and more ...

**L3:** reduce risk from AI hallucinations with careful system design

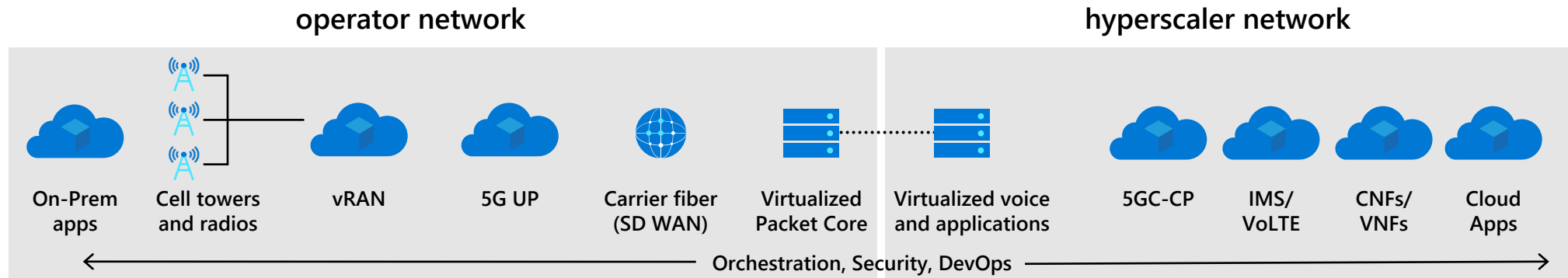
# summary: we use AI agents for better network uptime

- LLexus targets automatic mitigation of live site incidents
  - surprisingly, it can make sense of long, complex, technical documents
  - it can create methodical plans with many steps, branches, etc.
- value-prop: improve TSGs, reduce MTTR & SRE cost, scale support
- careful systems design mitigates many hallucinations
  - use multiple calls to iteratively refine complex tasks
  - use tools with specific scope to limit what AI agents can do
  - use human audits at key but hopefully rare points as safeguards

in conclusion...



# edge + cloud compute has finally arrived at scale



- exciting new capabilities are behind cloudification of telecom infra
  - new radios, NF virtualization & use of commodity compute at edge & DCs
- why build on hyperscalers?
  - new business models tend to be cloud centric
  - leverage economies of scale in compute
  - ease of future upgrades (5G NF → 6G NF and faster servers)
  - promise of AI & ML in cloud for analytics



# there are several avenues for impactful research

- carrier-grade reliability
  - challenging target for cloud, edge compute, and the network in between
  - many new NFs & other components that are being deployed at scale
- end-to-end QoS
  - new radio promises ~1ms latency, 10-20 Gbps throughput, 99.999% reliability
  - only useful if the end-to-end path can also provide those guarantees
- security & privacy
  - control of SW & HW is spread across multiple administrative domains
  - NFs & other components are from multiple vendors
- cost (e.g., packets per core)
  - compute at edges is limited due to space & power constraints
- and more...



Thank you!

